

HAL's Race Results

What happens if I forget my password?

There are two passwords used in the HAL system: the administrator's password and the login password for HAL's Club Results Service.

Administrator's Password

There is no way to retrieve the password directly because it is stored in a part of your computer's hard disk accessible only to Windows itself. However you can bypass the login procedure and then change to a new password. This is, of course, a most reprehensible thing to allow in a secure system, but in view of the fact that the details in HAL are hardly vital to national security or to anybody's bank account, there is a way.

Click the *Login as administrator* button. When the dialogue box asks you to enter the password press <shift><ctrl><alt><F9> together. This will fill the box in for you with the current password, although you will not be able to see the characters as they are replaced by dots.

You are now logged in as the administrator and can go to Setup / Set password to enter a new one.

HAL's Club Results Service Login Password

This is easy to retrieve. Open the *On-line services* tab in the Setup part of HAL on your desktop. Type the name of your club into the appropriate box and then open the *Club Account* menu. Click *retrieve password* to have it emailed to your registered club email address.